

HYALGAN REIMBURSEMENT SUPPORT & PATIENT ASSISTANCE RESOURCES

The HYALGAN Support Hotline is composed of a comprehensive reimbursement support program and a Patient Assistance Program (PAP), and is available to provide support for HYALGAN reimbursement and access issues.

For its reimbursement support program, The HYALGAN Support Hotline assists patients and healthcare providers by offering the following reimbursement and access services:

- Ordering assistance
- Physician support services
- Verifying patient-specific insurance benefits
- Navigating prior authorization processes
- Conducting payer policy research
- Identifying sources of alternate coverage
- Coding/billing and claims submission/tracking support
- Strategies to appeal denied claims

For its PAP, The HYALGAN Support Hotline provides access to HYALGAN in physician office and hospital outpatient settings for underinsured or uninsured patients who do not have the financial resources to pay for the product. Patients who meet the eligibility criteria may receive HYALGAN at no charge. In order for a patient to be eligible for the HYALGAN PAP, she or he must meet the following eligibility criteria:

- Be a legal US resident
- Must have an annual income at or below 250% of the Federal Poverty Level (FPL)
- Must not have any public or private prescription drug insurance

2017 Poverty Guidelines for*:

Persons in Family/Household	48 Contiguous States and the District of Columbia	Alaska	Hawaii
	250% Poverty Guideline		
1	\$30,150	\$37,650	\$34,650
2	\$40,600	\$50,725	\$46,675
3	\$51,050	\$63,800	\$58,700
4	\$61,500	\$76,875	\$70,725
5	\$71,950	\$89,950	\$82,750
6	\$82,400	\$103,025	\$94,775
7	\$92,850	\$116,100	\$106,800
8	\$103,300	\$129,175	\$118,825
9+	Add \$10,400 for each additional person	Add \$13,075 for each additional person	Add \$12,025 for each additional person

Providers and patients must complete the enrollment form and submit it to the program for review. If you have a patient who may be eligible for the PAP, or if you have any questions regarding the enrollment process, please call **The HYALGAN Support Hotline** at **1.866.7.HYALGAN (1.866.749.2542)**, Monday to Friday, from 9:00 am to 8:00 pm EST.

Reimbursement specialists at The HYALGAN Support Hotline are available to assist with questions related to reimbursement support and access services for therapy with HYALGAN. To reach a reimbursement specialist, please call **The HYALGAN Support Hotline** at **1.866.7.HYALGAN (1.866.749.2542)**, Monday to Friday, from 9:00 am to 8:00 pm EST.